

# What to Expect from the John Wieland Homes and Neighborhoods Build Quality Experience

When you build a quality new home with John Wieland Homes and Neighborhoods, communication and collaboration are included every step along the way. That's what the John Wieland Homes and Neighborhoods Build Quality Experience is all about: a step by step process that ensures communication, attention to detail and unmatched quality. When we're finished, it's all backed by one of the best home warranties in the business.

# You'll Meet with Your John Wieland Field Manager During these Three Steps:

# Introduction

The experience begins with the introduction where you'll meet your Field Manager. They'll go over everything from the home site to your plan selections. This is also when you'll establish a communication plan for the home building process, because communication is key to collaboration.

# Orientation

During Orientation, you'll get to know your new home by seeing the mechanical, electrical and plumbing inside the unfinished walls. This confirms an understanding of where things are and how they work.

## Celebration

When your home is complete, it's time for Celebration. You and your Field Manager will tour the entire house. It's really the culmination of all the hard work and collaboration that makes a John Wieland home possible.

# The Complete John Wieland Homes and Neighborhoods Build Quality Experience



#### Introduction

This is when you meet your John Wieland Field Manager – your partner throughout the experience. They'll go over everything from your plan selections and options to establishing a communications plan that works for you.



### Foundation Inspection

Your Field Manager will inspect your new home's foundation to make sure everything is off to a great start. After that, third-party inspectors validate the work as well.



#### Frame Inspection

Next, your Field Manager closely inspects your home's structural framing. They'll make sure it's built to engineering specifications while keeping an eye out for bulges, bow or any irregularities as well as ensuring that energy efficiencies have been established.



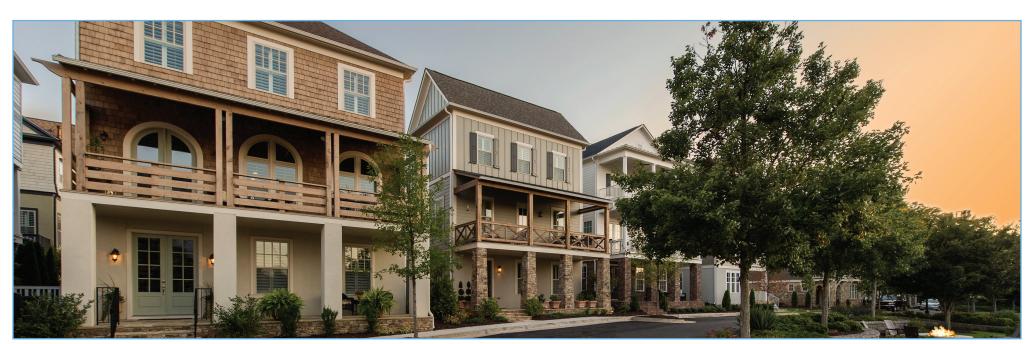
#### Pre-Drywall Inspection

Then it's time to validate your home's insulation, plumbing, electrical and mechanical installations. This is when we confirm that all the mechanical options have been included and properly installed in your new home.



#### Orientation

Before we put up the drywall, you'll be given a guided walk-through to view the mechanical systems that will soon be enclosed and concealed. It's also your first chance to really envision what the actual living space will be like.





### Inspection

After reviewing a detailed checklist, this is your Field Manager's official verification of the quality of your nearly completed home.



#### Confirmation

Once our quality experts give it their final ok, it's time for other inspectors to do their work. John Wieland Homes and Neighborhoods office representatives perform quality checks and municipality inspections make sure everything is up to code.



### Celebration

Your new home is ready to move in and it's time for the most important inspection. Yours. This is also when you'll learn all about your new home. You and your Field Manager will celebrate with a tour of the entire house to examine the quality and care that is built in.



#### Living

This is your opportunity to give feedback on your home 30 days after move-in, because we care about your opinion and stand behind what we build.



### Built to Last

After you've lived in your new home for 11 months, we'll ask for your valuable feedback based on daily living for nearly a year. This is how we constantly improve our homes and the John Wieland Homes and Neighborhoods Build Quality Experience.