



GUIDELINES FOR HAPPY HOMEBUILDING

1. Your calls and e-mails are important to us. Typically, your Design Consultant is in homeowner appointments throughout the day, so please understand that all messages and e-mails will be returned within 24 hours.
2. We will review your included options and the most popular custom options for your home during your Design Appointment. However, a benefit of building a John Wieland home is that the options are endless, so please make sure to make use of the wish list so that all of your personal desires and areas of interest are addressed.
3. We recommend visiting our model homes and market homes, as well as going through design magazines to help gather ideas for items you may want in your home.
4. All selections must be finalized per the time frame stated on the Design Selection Checklist you received from your Sales Agent and at the time of the corresponding Design Appointment. In the event that selections are not able to be finalized, market home selections may be installed.
5. Once a selection record has been signed, any changes made will result in a \$200 per change fee, plus any applicable construction or material costs.
6. If the Design Appointment time exceeds the allotted hours per your neighborhood, there will be a charge of \$90 per hour for additional Design time.
7. Remember: if it is not in writing, it will not be done.

Homeowner Signature: _____ Date: _____